

As you prepare to visit, please know there have been impacts to Resort Benefits and amenities and some offerings may be temporarily unavailable. And though some of our experiences have changed, the magic will always be here. For the latest details on Resorts, Theme Parks and other offerings, please visit <https://disneyworld.disney.go.com/experience-updates/>.

Things To Do Before You Arrive

- **Review our Health Acknowledgement Checklist** at <https://disneyworld.disney.go.com/experience-updates/resorts/>.
- **Create a My Disney Experience Account:** For desktop, visit <https://disneyworld.disney.go.com/plan>. See app details below.
- **Check-in Online:** Use online check-in and enjoy going direct to your room upon arrival. Visit your *My Disney Experience* account to link your resort reservation and set-up online check-in.

Health, Safety & Face Coverings

At *Walt Disney World* Resort, important updates have been implemented to promote health and safety for Guests and Cast Members. Check for the latest updates at <https://disneyworld.disney.go.com/experience-updates/> as well as up-to-date details on face coverings.

My Disney Experience App Is Your Key to It All

To stay up-to-date during your visit, it is important to download and setup the *My Disney Experience* app on your phone. This multifunction app offers a variety of tools designed to make your stay easier. Enjoy the ease of services such as:

- **Contactless Resort Check-in with Direct-to-Room Service:** Bypass the front desk and head straight to your guest room using the Online Check-In feature. Your smartphone can be used as your room key!
- **Mobile Order Service for Dining:** A time-saving feature of the *My Disney Experience* app, mobile order service enables you to order ahead at select dining locations and pick up food during a designated arrival window.

Prior to your visit, please check that your home address is current on your *My Disney Experience* account. For more details, visit <https://disneyworld.disney.go.com/plan/my-disney-experience/mobile-apps/>.

Park Reservations – Disney Park Pass System

We're introducing *Disney Park Pass* service, a new Theme Park reservation system. To make your Theme Park reservations, you will need a *My Disney Experiences* account and valid Theme Park admission linked to it. Then, simply log into your account and select the dates and Theme Parks you wish to visit. To enter a Theme Park, both a reservation and valid admission for the same Park on the same date are required. Please note that reservations are limited in capacity, subject to availability and are not guaranteed until confirmed. To learn more, visit <https://disneyworld.disney.go.com/experience-updates/park-reservations/>.

Theme Park Tickets

If you haven't yet purchased your Theme Park tickets, please do so now. You'll need tickets to make Theme Park reservations, which are limited and on a first-come-first-served basis. A Resort reservation does not guarantee Theme Park access. If an online ticket store has been created for your event, it is available on the event website. Otherwise, please contact your Meeting/Group planner for details. Alternatively, you can purchase special Theme Park admission by calling the *Walt Disney World* Resort Group Ticket team at 407-566-5600.

Transportation & Parking

For the latest details on transportation and parking, visit disneyworld.disney.go.com/experience-updates/resorts/.